

To: Members of the Performance
Scrutiny Committee

Date: 30 November 2017

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **9.30 am** on **THURSDAY, 7 DECEMBER 2017** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal, HR and Democratic Services

AGENDA

1 APOLOGIES

2 DECLARATIONS OF INTEREST (Pages 3 - 4)

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES OF THE LAST MEETING (Pages 5 - 14)

To receive the minutes of the Performance Scrutiny Committee meeting held on 28 September 2017 (copy attached).

5 DEVELOPING A HIGHWAY MAINTENANCE STRATEGY (Pages 15 - 28)

To consider a report (copy enclosed) illustrating trends in road conditions since the start of the previous Corporate Plan (2012 – 2017), and to give an understanding of the way the service proposes to use the available budget during the period of the next Corporate Plan (2017 – 2022).

9:35 a.m

BREAK

6 YOUR VOICE COMPLAINTS PERFORMANCE (Q2) (Pages 29 - 50)

To scrutinise information (copy attached) on Services' performance in complying with the Council's complaints procedure.

10:30 a.m

7 SCRUTINY WORK PROGRAMME (Pages 51 - 72)

To consider a report by the Scrutiny Coordinator (copy attached) seeking a review of the committee's forward work programme and updating members on relevant issues.

11:00 a.m

8 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups

MEMBERSHIP

Councillors

Councillor Huw Jones (Chair)

Councillor Hugh Irving (Vice-Chair)

Ellie Chard

Arwel Roberts

Ann Davies

Peter Scott

Martyn Holland

David Williams

Geraint Lloyd-Williams

Eryl Williams

Bob Murray

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